Dell Configuration Services
Imaging & Provisioning Solutions

From our facilities to you.
Reduce time, cost and risk.

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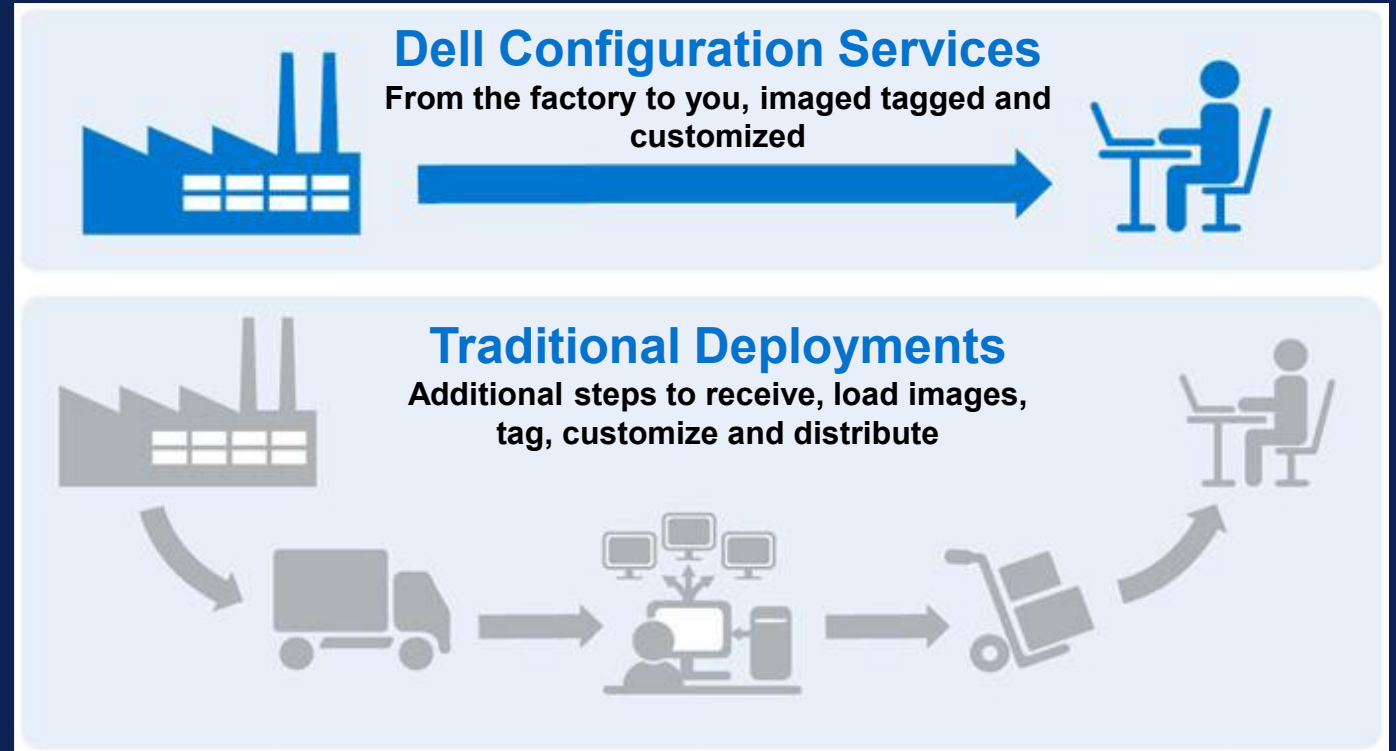# Dell Configuration Services

Imaging / Deployment Services

BIOS Customization

Hardware Customization
- **Custom Add-in's** (wireless mouse, keyboard, etc.)
- **Drop-in-the-box** (paper instructions)

Asset Identification
- **Asset Tagging**
- **Custom Labels**
- **Asset Reporting**
- **Asset Branding** (custom BIOS logo during boot)
- **Laser Etching**

Dell Configuration Services
From the factory to you, imaged tagged and customized

Traditional Deployments
Additional steps to receive, load images, tag, customize and distribute

www.dell.com/custom

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Asset Tags

Standard Asset Tags

Dell Basic Warranty
Dell Basic Warranty
dell.com/prosupport/regionalcontacts
Service Tag:
WWWWWWW
Express Svc Code: 1234567890
DST

MAC Address
Service Tag: 45RTY89
MAC: AABBCCDDEEFF
Wireless MAC 112233445566
Pass-Through MAC: WWWWWWWWWWWW

Dell ProSupport
Dell ProSupport ™
dell.com/prosupport/regionalcontacts
Service Tag:
WWWWWWW
Express Svc Code: 1234567890
DST

Order Details
Service Tag :
WWWWWWWW
Express Svc Code : WWWWWWW
Model : WWWWWWWWWWWW
Manufacture Date : WWWWWWWWWWW
MacAddress : WWWWWWWWWW
Processor Speed : WWWWW
Memory : WWWWWW
93WDR
DST CGX7515B

Dell Warranty Support (APJC only)
Dell Warranty Support
www.dell.com/support
Service Tag:
D8XXYEN
Express Svc Code: 1234567890
Manufacture Date: 21 April 2025

MAC Address and System Details
Service Tag:
WWWWWWW
Express Svc Code: 1234567890
Model: 1234567890
Manufacture Date: 12-MAR-:2025
MAC Address: 1234567890
Processor Speed: 123456789
Memory: 1234567890
DST

CUSTOM ASSET LABELS

Click for more details online

Add your company logo during BIOS boot

Dell default
BIOS splash

Customer Logo
BIOS splash
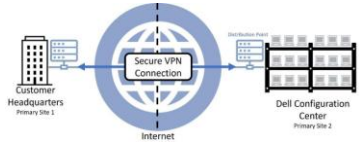
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Laser Etching

THE BASICS

- Laser-etches any logo, image or name to your systems

- Offered on laptops, desktops, & workstations

- Consistent, professional application

ADVANTAGES

- Deters theft and unlawful sale of your company's assets

- Lends prestige to systems, and reinforces brand identity

- Aids in messaging company identity for sales and traveling employees

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Dell Imaging & Provisioning Solutions

Factory Image Load (ProDeploy & ProDeploy Flex)				Connected Services (ProDeploy Flex & Plus)	
Custom Image Load Offer			**Ready Image Offer**	**Connected Provisioning**	**Connected Configuration**
DIA Static Image (legacy)	**DIA Dynamic Image** (modern)	**SCCM / MDT** Boot-in-Factory	**Dell Ready Image**	Intune / Autopilot (modern)	**SCCM / MDT** (legacy)
Customer provided WIM	Customer provided WIM	Customer provided ISO	Dell provided image	Customer TechDirect Profile	Customer Server at Dell
Customer maintains drivers • Like Ghost • Clone of a unique PC • Capture with Image Assist Static	**Dynamic Driver Injection** • Hardware agnostic • Custom imaging toolset • Break-fix included (USB or SHIR) • Create in VM • Custom computer naming	**Dynamic Driver Injection** • ConfigMgr Task Sequence (TS) • TS booted in factory & paused for onsite customer completion • Add Dell factory hooks • www.dell.com/sccmfactory • www.dell.com/mdtfactory	**Dynamic Driver Injection** • Windows w/o Dell software • Preferred image for Autopilot • Language Pack versions • Quarterly patches applied • Cloud recovery SHIR	**Dynamic Driver Injection** • Dell Ready Image base OS • Autopilot Pre-provisioning • Remote user ready at first logon	**Customer maintains drivers** • VPN between Dell and customer • Live change updates • Entire deployment process • Domain join at Dell facility
2-3 weeks		3-4 weeks	It's Ready!	1-4 weeks	6-9 weeks

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