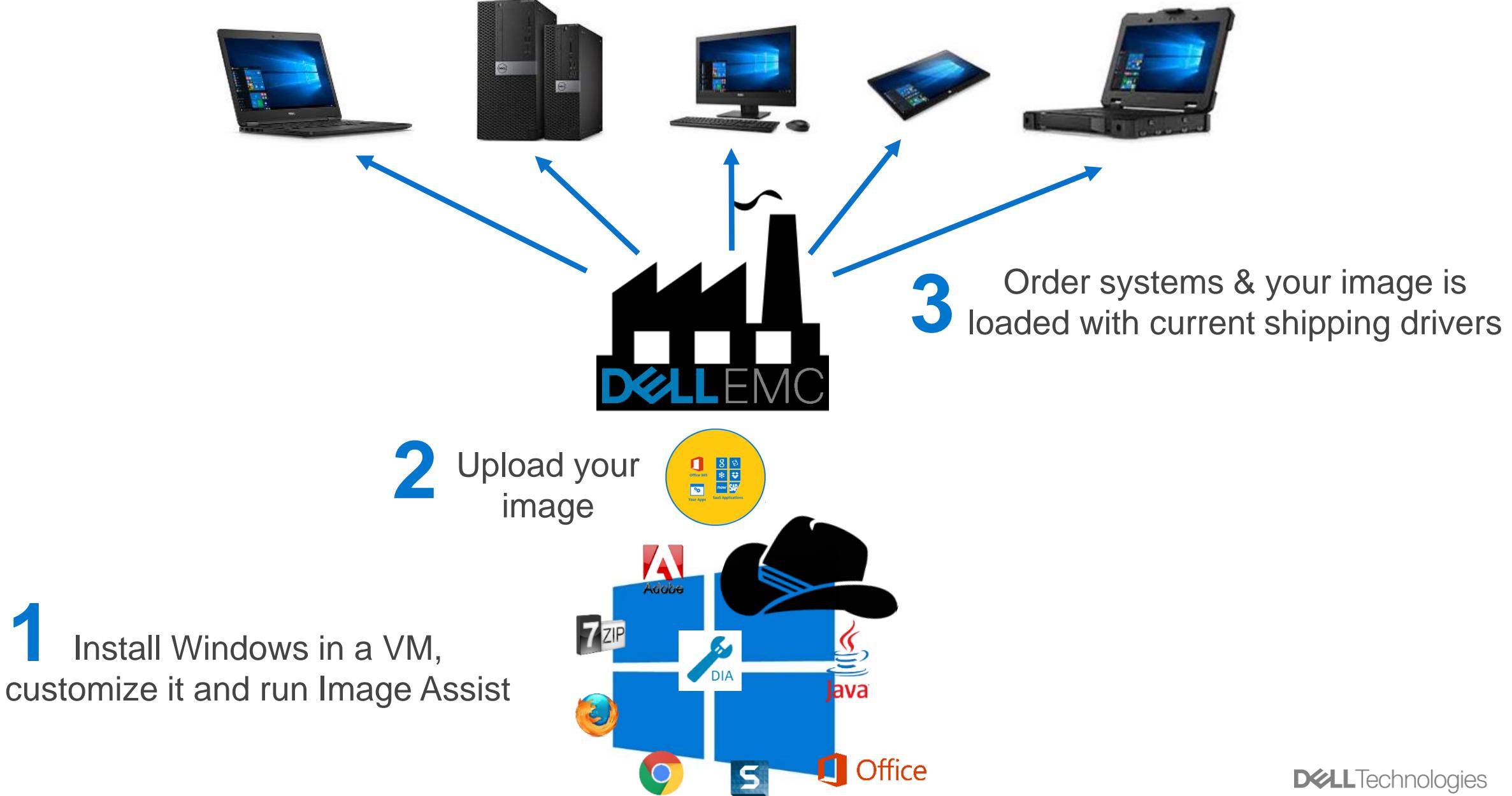


Dell Image Assist

Windows Imaging Simplified

How Does Image Assist Work?

Receive systems ready for use

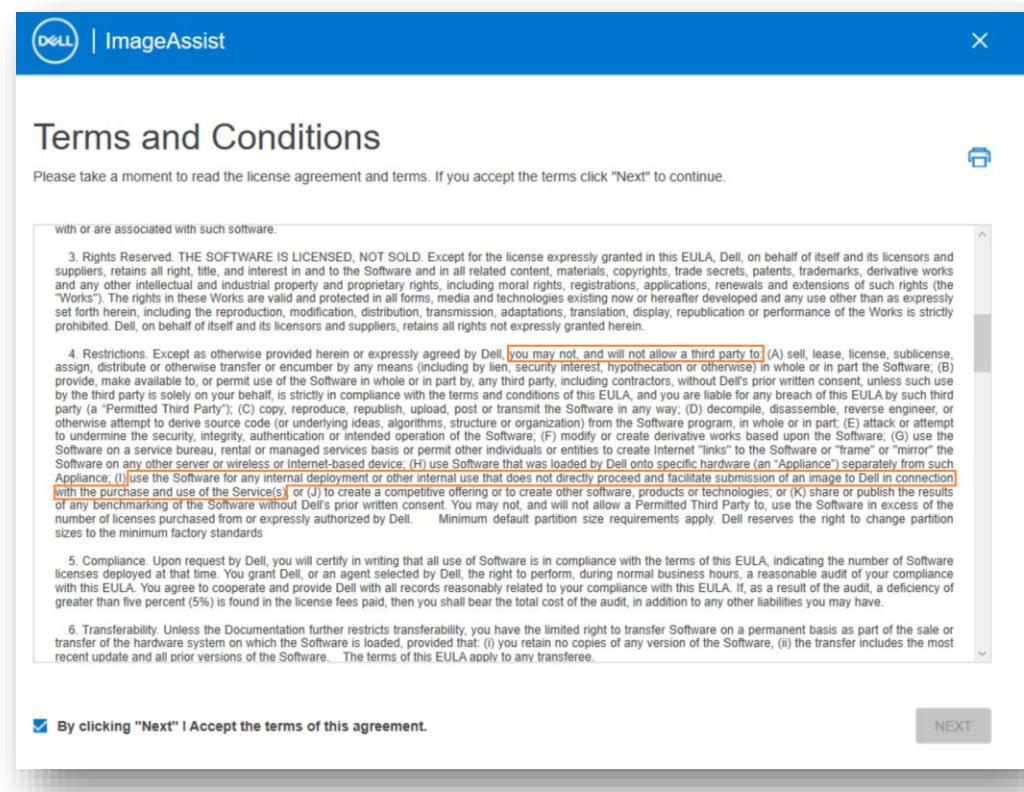


Reimaging Rights

Image Assist can be used
to reimagine PC's

IF

Your image is being ordered
with Dell Imaging Services.



Dynamic vs. Static

 | Image Assist X

Which type of image do you want to create?

Select from the following options.

Image Assist Dynamic - (Recommended) Image Assist Static

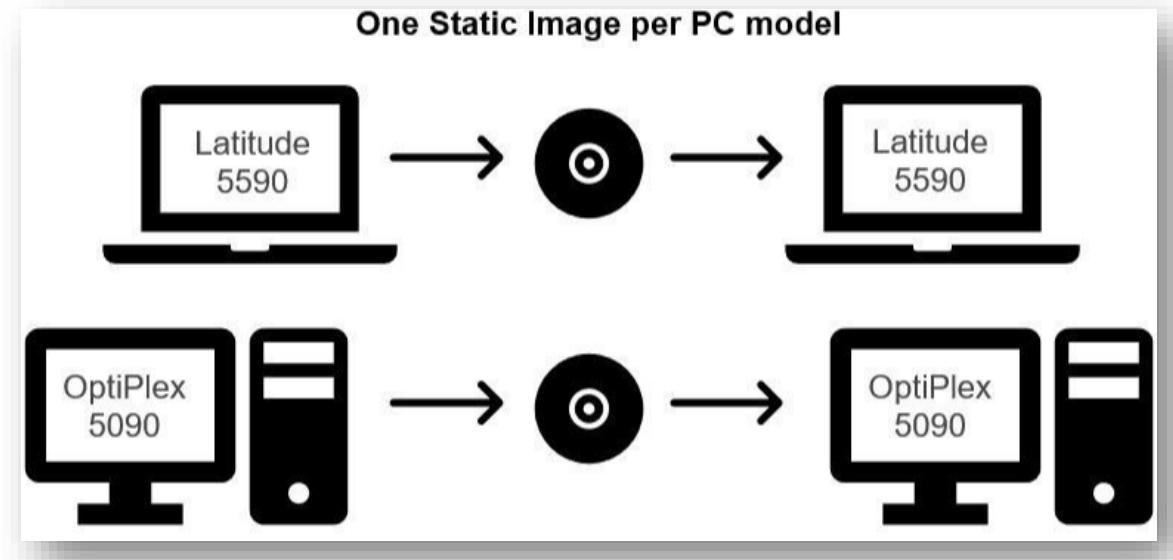
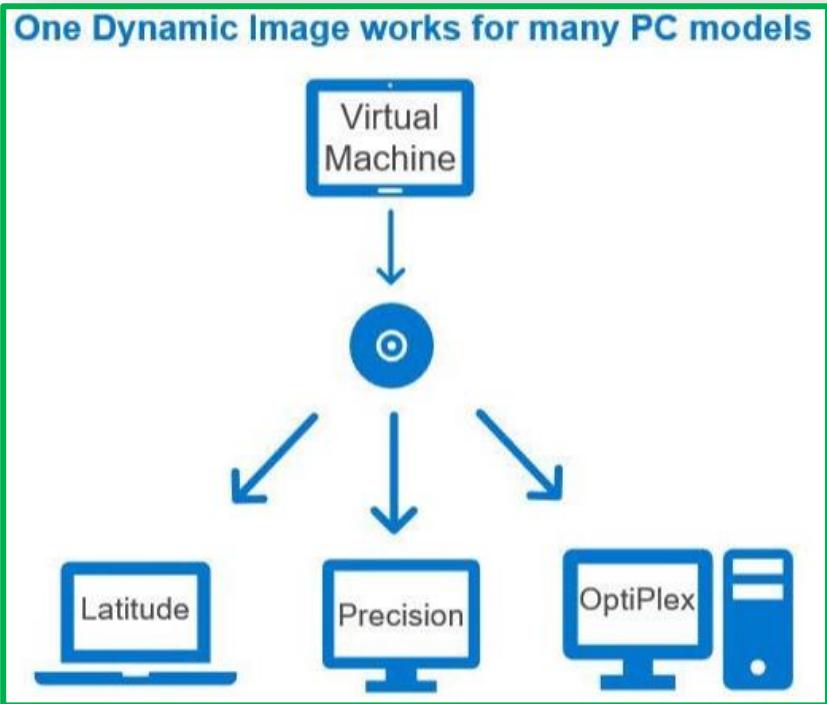
Benefits	Dynamic	Static
Optimized for Dell factory use	✓	✓
Fast and easy	✓	✓
Create an image that works with Dell's Imaging and ProDeploy services	✓	✓
Allows for local restore of your custom image	✓	✓
Designed to work across multiple Dell models or platforms	✓	✗
Manages updated drivers on current and future Dell business systems	✓	✗
Creates a single restore USB drive for use locally across multiple systems	✓	✗
Designed to assist during the image creation process (Unattend.xml and Sysprep)	✓	✗
Limited to capturing a single platform image after it is configured	✗	✓

DELL Technologies **Dynamic Recommended**

Dynamic vs. Static Cont.

[What is the difference between Dynamic Imaging & Static Imaging with Image Assist? - Dell Community](#)

RECOMMENDED



Dell Image Assist timeline

1. Install Windows & apps in a VM
2. Download & run Image Assist to capture the image
3. Test the image using the Image Assist USB drive
4. Upload the image for factory engineering
5. Review & approve First Article
6. Place orders

1-5 days

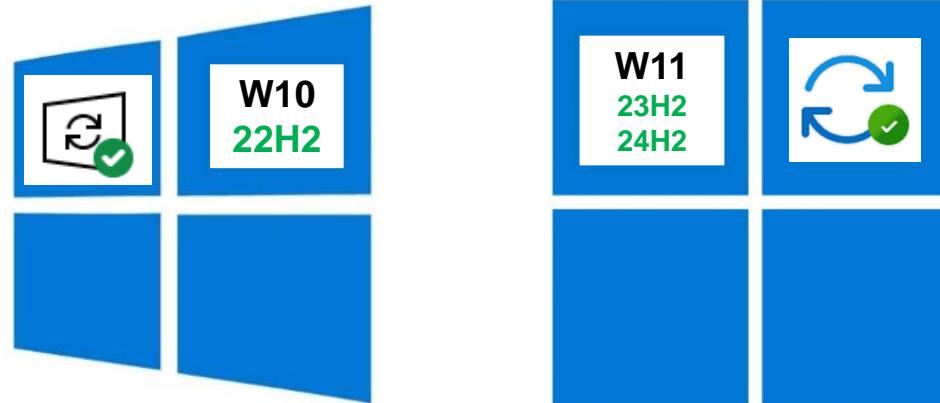
+

8-10 days

Total estimated time = 2 to 3 working weeks

Keep Windows Updated

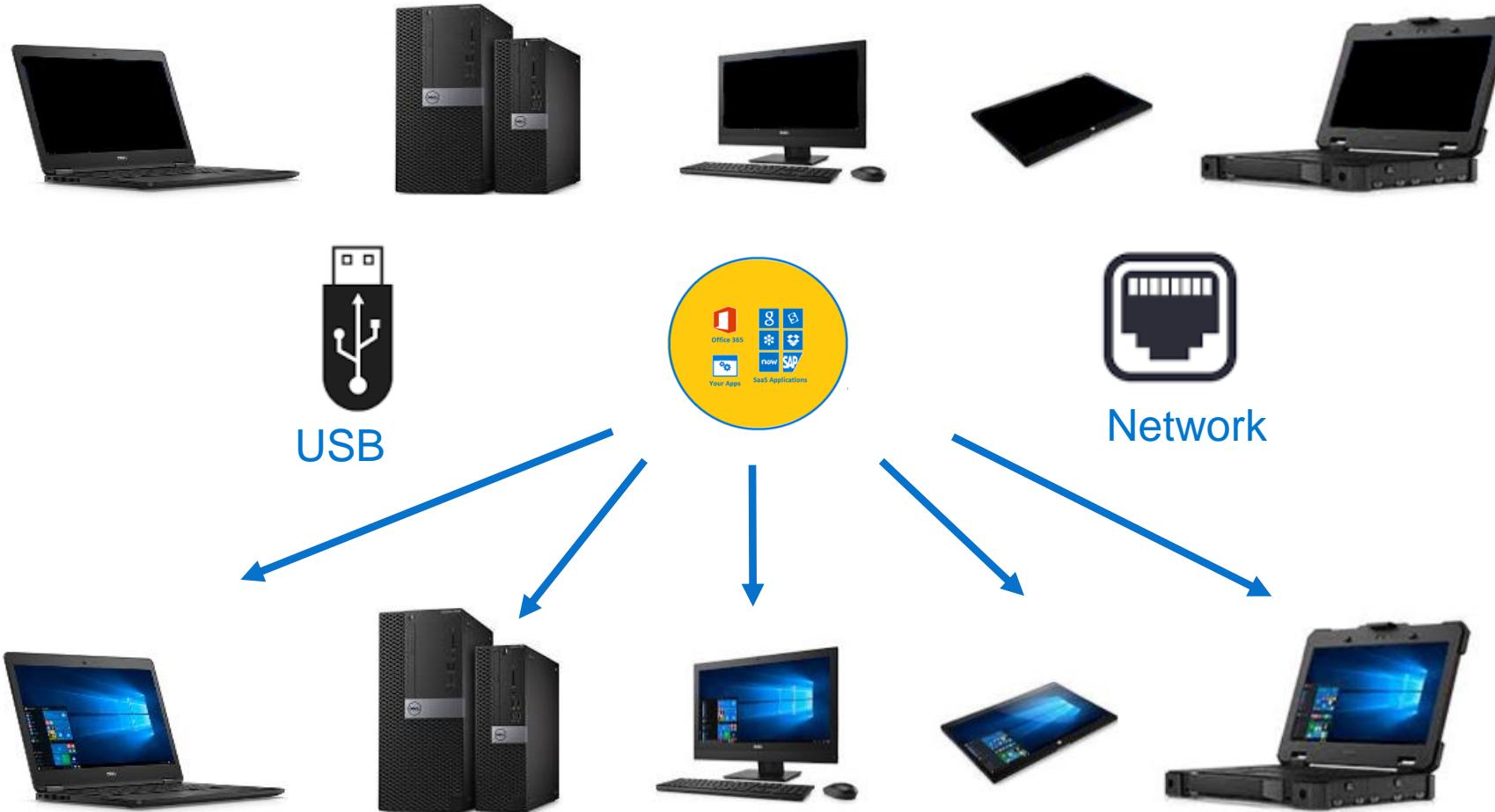
Supported Versions



Customer keeps custom images up to date
Dell does not update Windows

Failed Hard Drive?

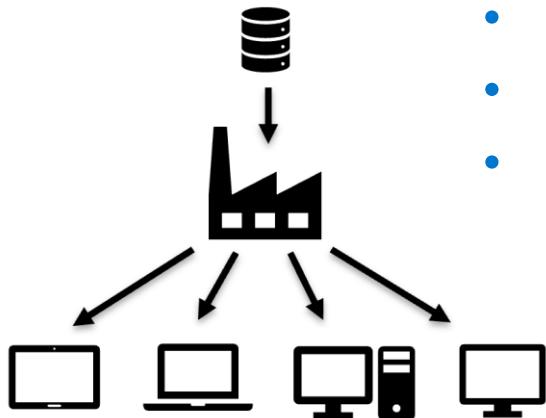
FAST recovery using Image Assist in-house using USB & Network



Included with Imaging Services

Image Assist Promo

Free Engineering Time



- Dedicated Imaging Engineer
- Windows 10 or 11 Dynamic Image
- Seamlessly transition hardware refreshes

 Windows 10  Windows 11

Experts

- Experienced engineers
- [Free global helpdesk](#)
- [Weekly imaging webinar](#)



- Image + Drivers
- Globally repeatable

Ease

- Hardware agnostic imaging
- Dell manages the drivers

www.dell.com/imageassist

Image Assist Resources

- [Interactive Demo with Instructions](#)
- Image Assist KB > www.dell.com/diakb
- Helpdesk > www.dell.com/diahelp
 - us_osimaging@dell.com
- Free One Hour Workshop or Paid Engagements
- [Join Our Weekly Webinar](#) (Thursdays 9:30-10:30 AM CST)

More information online > www.dell.com/ImageAssist

www.dell.com/imageassist