

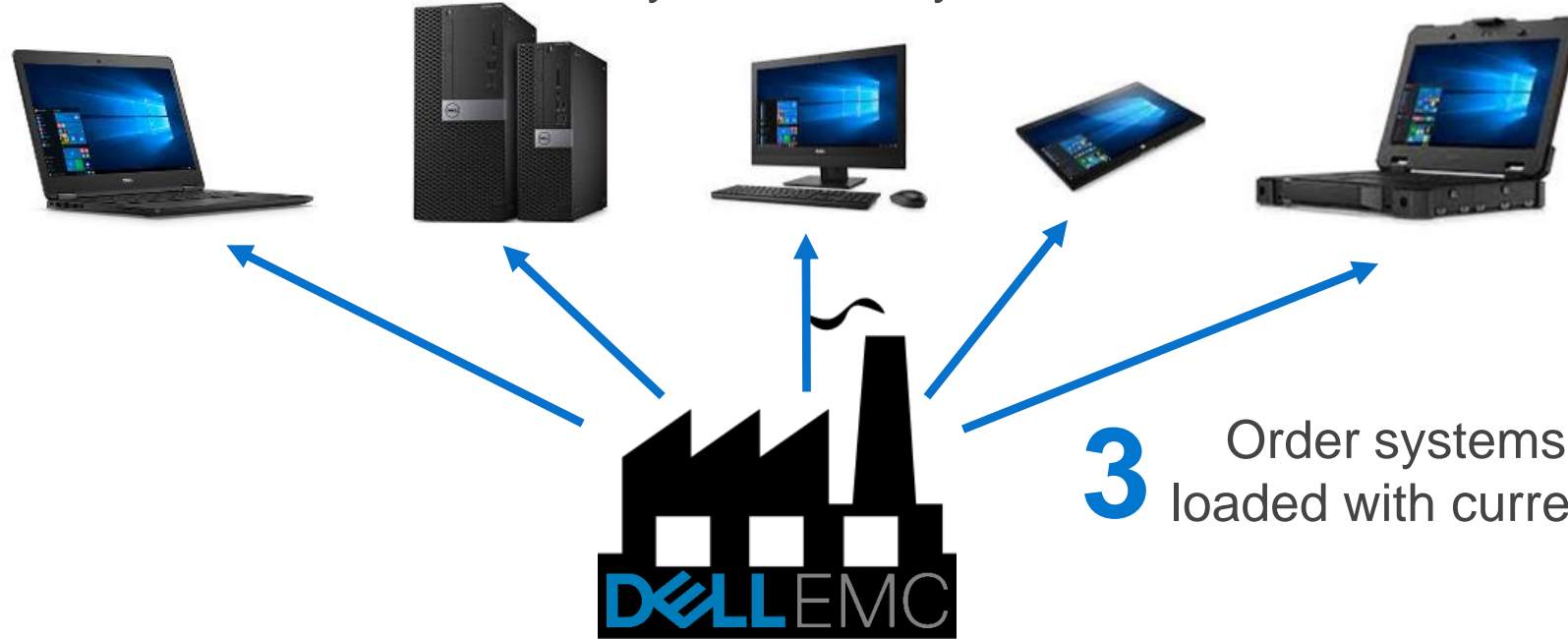
# Dell Image Assist

 Windows Imaging Simplified

 Dell Technologies

# How Does Image Assist Work?

Receive systems ready for use



**3** Order systems & your image is loaded with current shipping drivers

**2** Upload your image

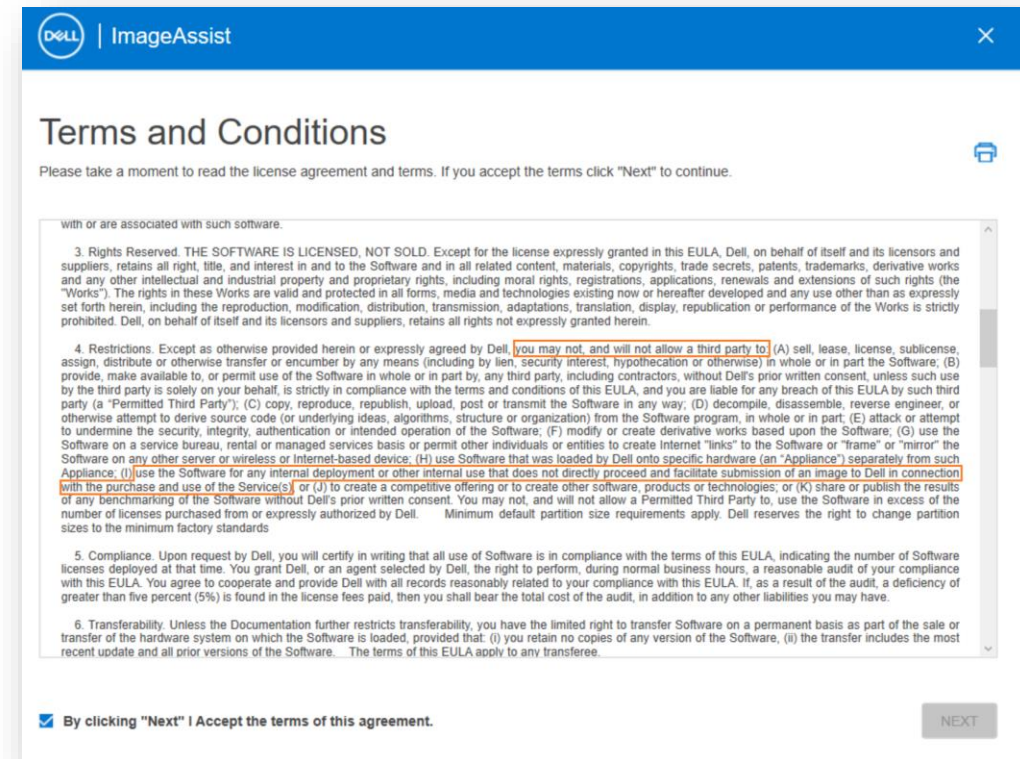


**1** Install Windows in a VM, customize it and run Image Assist




# Reimaging Rights

Image Assist can be used  
to reimage PC's  
IF  
Your image is being ordered  
with [Dell Imaging Services](#).



# Dynamic vs. Static

 | Image Assist ✕

Which type of image do you want to create?

Select from the following options.

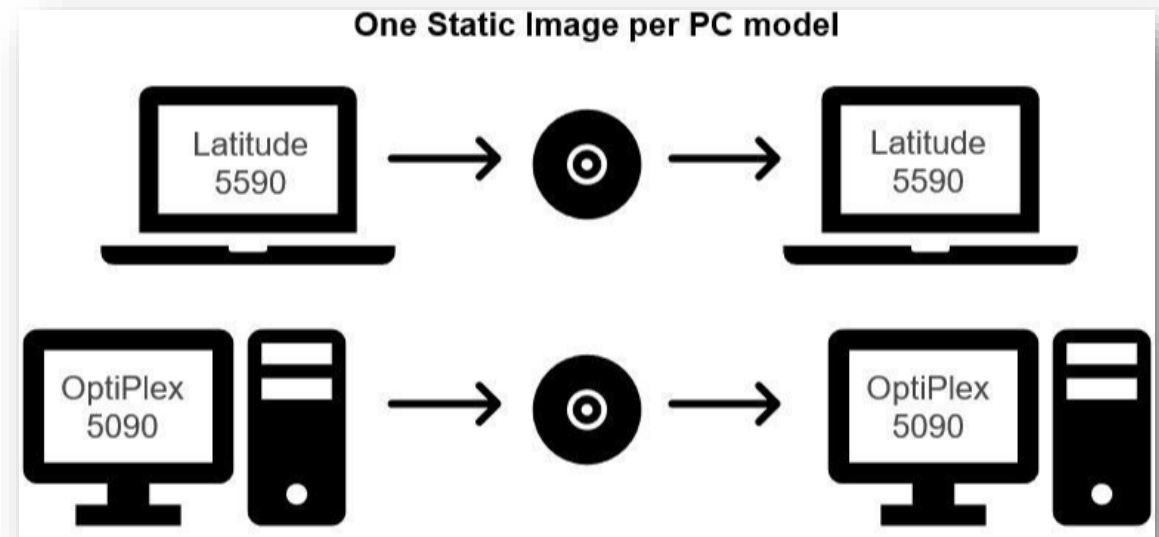
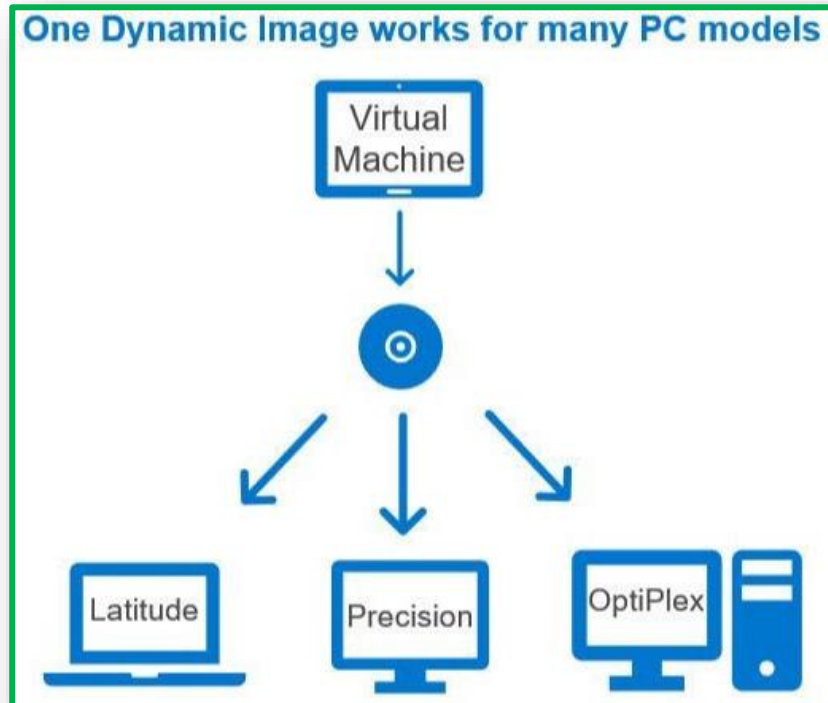
☒ Image Assist Dynamic - (Recommended) ☐ Image Assist Static

Benefits	Dynamic	Static
Optimized for Dell factory use	✓	✓
Fast and easy	✓	✓
Create an image that works with Dell's Imaging and ProDeploy services	✓	✓
Allows for local restore of your custom image	✓	✓
Designed to work across multiple Dell models or platforms	✓	✗
Manages updated drivers on current and future Dell business systems	✓	✗
Creates a single restore USB drive for use locally across multiple systems	✓	✗
Designed to assist during the image creation process (Unattend.xml and Sysprep)	✓	✗
Limited to capturing a single platform image after it is configured	✗	✓

# Dynamic vs. Static Cont.

[What is the difference between Dynamic Imaging & Static Imaging with Image Assist? - Dell Community](#)

**RECOMMENDED**



# Dell Image Assist **timeline**

1. Install Windows & apps in a VM
2. Download & run Image Assist to capture the image
3. Test the image using the Image Assist USB drive
4. Upload the image for factory engineering
5. Review & approve First Article
6. Place orders

1-5 days

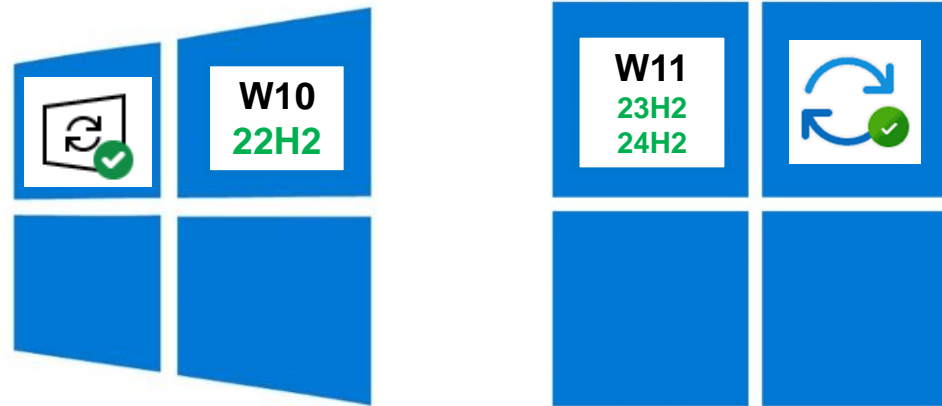
+

8-10 days

**Total estimated time = 2 to 3 working weeks**

# Keep Windows Updated

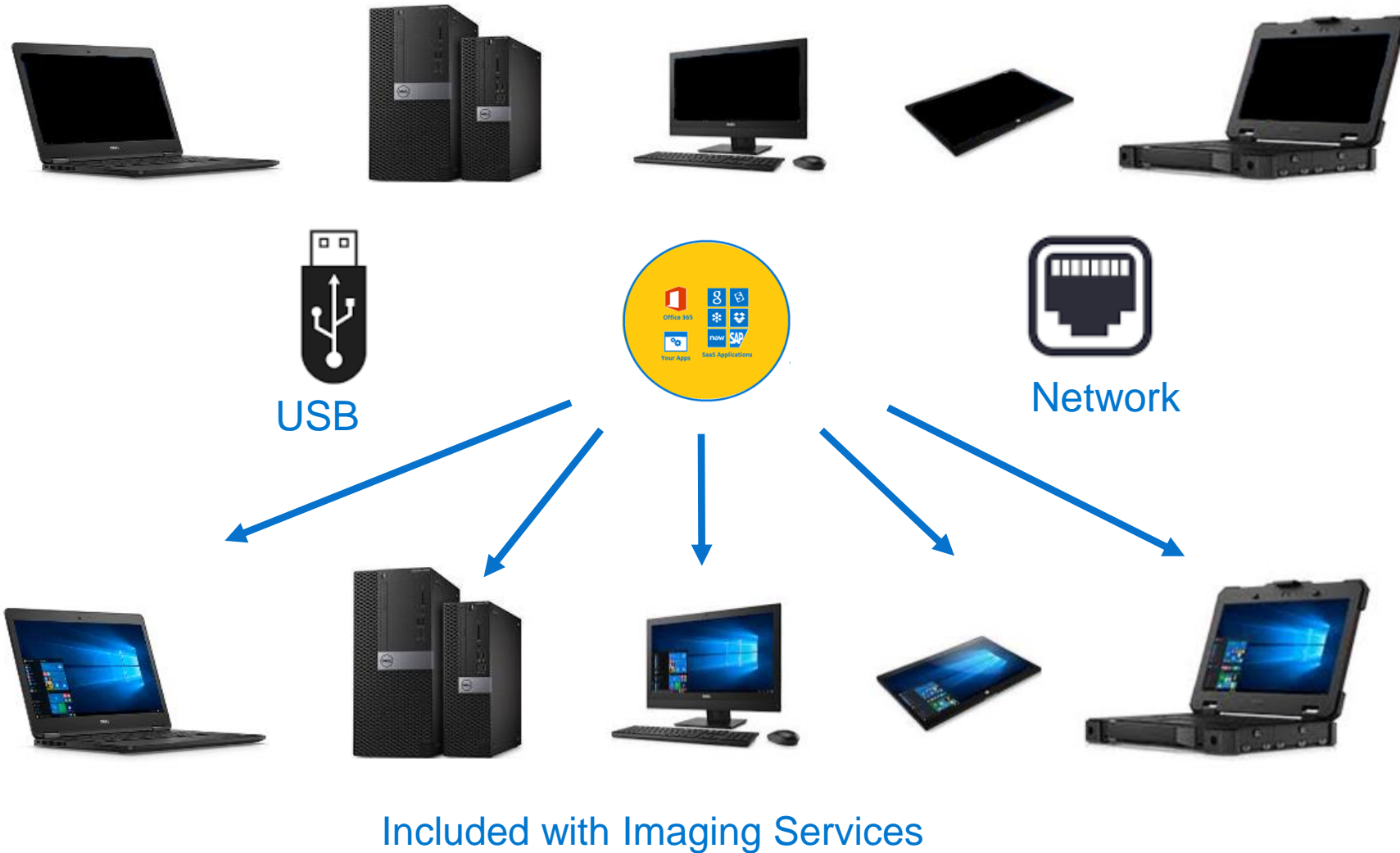
Supported Versions



Customer keeps custom images up to date  
Dell does not update Windows

# Failed Hard Drive?

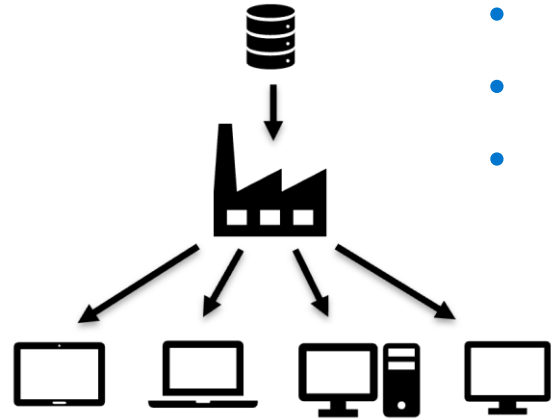
**FAST** recovery using Image Assist in-house using USB & Network





# Image Assist Promo

Free Engineering Time



- Dedicated Imaging Engineer
- Windows 10 or 11 Dynamic Image
- Seamlessly transition hardware refreshes



## Requirements

Imaging via ProDeploy or Order First only

- **SLED** (State & Local Govt. & Edu) – 30 hours
- **Large Enterprise & Fed accounts** – 30 hours
- **NA 50 systems** – 4 hours engineering
- **NA 250 systems** – 30 hours engineering
- **LATAM 25 systems** – 4 hours engineering
- **LATAM 125 systems** – 30 hours engineering



## Experts

- Experienced engineers
- [Free global helpdesk](#)
- [Weekly imaging webinar](#)



## Dell

- Image + Drivers
- Globally repeatable



## Ease

- Hardware agnostic imaging
- Dell manages the drivers

[www.dell.com/imageassist](http://www.dell.com/imageassist)

**DELL**Technologies

# Image Assist Resources

- [Interactive Demo with Instructions](#)
- Image Assist KB > [www.dell.com/diakb](http://www.dell.com/diakb)
- Helpdesk > [www.dell.com/diahelp](http://www.dell.com/diahelp)
  - [us\\_osimaging@dell.com](mailto:us_osimaging@dell.com)
- Free One Hour Workshop or Paid Engagements
- [Join Our Weekly Webinar](#) (Thursdays 9:30-10:30 AM CST)

More information online > [www.dell.com/ImageAssist](http://www.dell.com/ImageAssist)

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